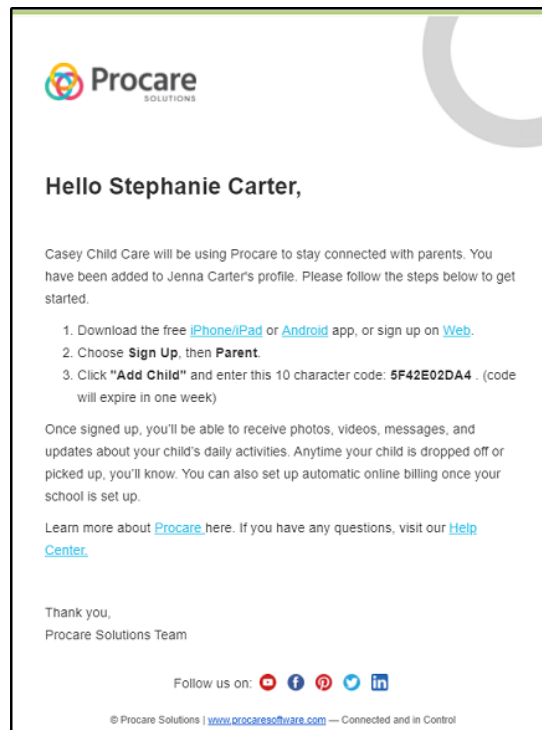# How to Sign Up for Procare

What is Procare? Website/Mobile to allow our parents to create an account to view your child's information, pay online, and send messages to staff. Once you complete the enrollment form and pay the registration fees, you will receive an email that looks like the below screenshot.
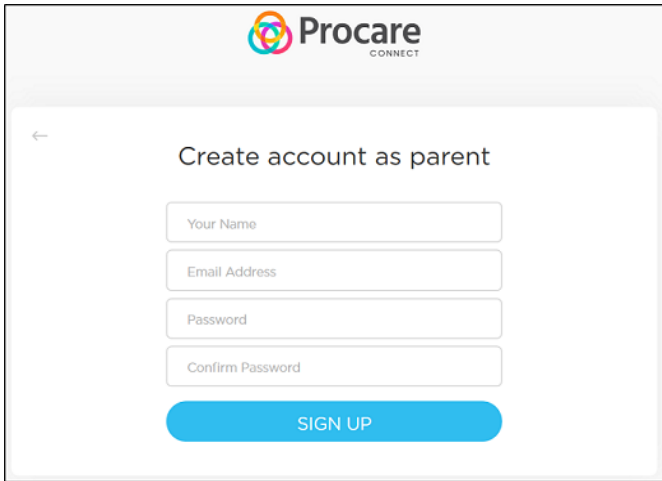

> ## Procare
> SOLUTIONS
>
> ## Hello Stephanie Carter,
>
> Casey Child Care will be using Procare to stay connected with parents. You have been added to Jenna Carter's profile. Please follow the steps below to get started.
>
> 1. Download the free iPhone/iPad or Android app, or sign up on Web.
> 2. Choose **Sign Up**, then **Parent**.
> 3. Click **"Add Child"** and enter this 10 character code: **5F42E02DA4** . (code will expire in one week)
>
> Once signed up, you'll be able to receive photos, videos, messages, and updates about your child's daily activities. Anytime your child is dropped off or picked up, you'll know. You can also set up automatic online billing once your school is set up.
>
> Learn more about Procare here. If you have any questions, visit our Help Center.
>
> Thank you,
> Procare Solutions Team
>
> Follow us on: ▶ f ⓟ ✕ in
>
> © Procare Solutions | www.procaresoftware.com — Connected and in Control

All of the instructions you need to sign up for a Procare account are in the email above. Please read steps 1-3 very carefully.

There are two ways you can sign up, either via the web or app. Below are directions for both methods. You only need to sign up with one method and your log in information can be used for both the web and app moving forward.

Sign Up From the Website

Please Note: If you sign up through the website, please make sure to also download the Procare App after creating your account.
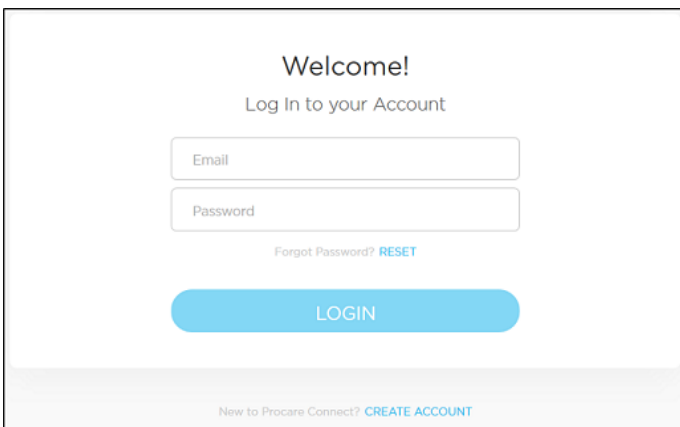

Click the web link in your invite email or click here, then click "Create Account" at the bottom of the screen.

Then select PARENT for the "Which describes you best?" question.

Complete the fields below, then click Sign Up.

Please Note: The invitation code in the email above should only be entered *after* you have created your account and logged into Procare. You will see a prompt to enter the code and Add Child**.**
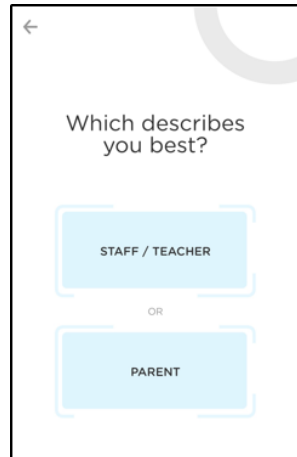
Sign Up From the App

You can click the link in your invite email or go to your app store and download the Procare app with the following logo.
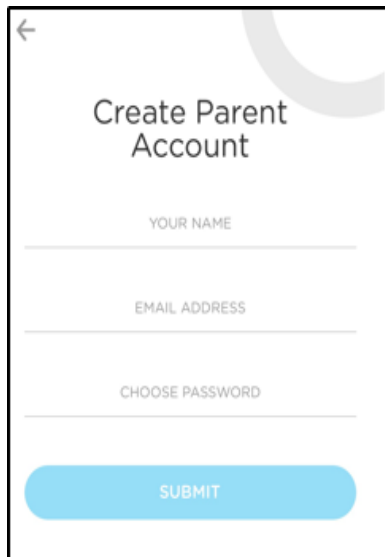

1. Click Sign Up at the bottom.
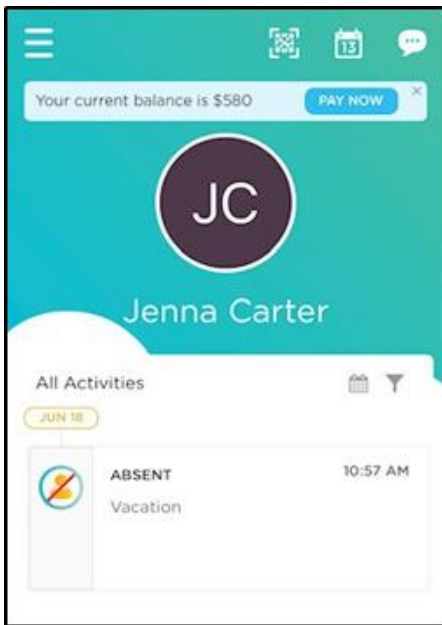

2. Please select Parent.

3. Fill out the below information and click submit.

4. Enter your code from step 3 in the email invite. **Please Note:** This code should only be entered *after* you have created your account and logged into Procare.

5. You will be signed into the app.

Please Note: If you have more than one child, click the menu icon in the top left corner, then select Add Your Child. Enter the next 10-digit code provided by the school.